

# JAKE DUNDAS

SOFTWARE ENGINEER STUDENT

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## PROFESSIONAL OVERVIEW

Aspiring Software Engineer with a strong foundation in Python, JavaScript, and TypeScript, currently completing a Bachelor of Engineering (Honours) in Software Engineering at Griffith University. Recipient of the Griffith Award for Academic Excellence. Passionate about software development, with hands-on experience in full-stack projects and a commitment to continuous learning.

## WORK EXPERIENCE

### Supermarket Store Team Member

Coles Supermarkets, Maroochydore and Woolloongabba | 2009-Present

- **Retail Operations:** Streamlined digital inventory management systems by organizing store products to enhance workflow, reduce retrieval times, and improve operational efficiency.
- **Team Leadership:** Supervised a team of fulfillment staff, ensuring the seamless execution of daily operations. Trained and mentored team members in customer service excellence and store procedures.
- **Customer Service:** Delivered exceptional customer support by addressing inquiries, resolving issues promptly, and fostering a positive shopping experience.

### Air-conditioning and Refrigeration Trade Assistant

Sunny Ventures, Queensland | 2016-2019

- **System Installation and Maintenance:** Supported the installation, maintenance, and repair of air conditioning and refrigeration systems, ensuring compliance with safety standards and regulatory requirements.
- **Customer Support:** Responded to client inquiries and provided clear, detailed information on products and services, fostering strong customer relationships and enhancing overall satisfaction.

## PROJECTS

### bankwise app

React budgeting app with income, expense, and savings tracking.

### Smart Grocery Shopping Assistant

React app for managing shopping lists, and purchase history.

### JavaScript Fundamentals Site

Interactive site explaining core JavaScript concepts and syntax.

### TypeScript Fundamentals Site

Introductory guide to TypeScript with examples and type system basics.

## EDUCATION

### Bachelor of Engineering (Honours)

#### Major: Software Engineering

Griffith University, Nathan, QLD, Australia

Expected Graduation – 2025

GPA – 5.83

## SKILLS

### Languages & Frameworks

JavaScript, TypeScript, HTML, CSS, Python, React, Angular, Node.js, Next.js, Tailwind

### Tools & Version Control

Git, VS Code

## ACHIEVEMENTS

### Griffith Award for Academic Excellence

Griffith University

## PROFESSIONAL AFFILIATIONS

### Engineers Australia

Member

### Australian Computer Society

Member